



RMB Private Bank
5 Merchant Place
9 Fredman Drive
Sandton
2146

13 October 2009

TO WHOM IT MAY CONCERN

It gives me great pleasure to provide a reference for the service that MOVE IT provided to RMB Private Bank during our relocation in August and September 2009.

Our experience with MOVE IT has been consistently outstanding over a period of 8 -10 weeks, and we received highly complimentary feedback from all levels of employees in our organisation regarding MOVE IT's interaction with our teams.

I have to highlight the proactive communication and responsiveness from Elaine and Frank, and from our management team on site consisting of Nicholas Ranger and Nic Houbart. We were always aware of the next steps, and no additional request was ever too much to accommodate. This made a huge difference to the ease of our move and the level of comfort our employees had with the process.

I think that I would ascribe MOVE IT's greatest differentiator as being their people. It delighted me to observe how every person in their team, down to the lowest level, interacted with us, greeting and smiling even while they were pushing heavily laden trolleys.

I can recommend this team for their passion and dedication, for their attention to every detail; and for their ultimate professionalism. We would not hesitate to work with them in future, as they provide a very well planned and executed service.

Sincerely

Cilette Harris
Head: Support Services
RMB Private Bank